

Report Status: FINAL

Zone	Priority	Compliance Reporting 2025/06/01 - 2025/06/30														Compliance Reporting for Repetitive Non-Compliance									
		On Time	Late	Total Incidents	Do Not Count	Adjusted Total Incidents	Adjusted Late	Raw Compliance	Time Corrections Approved (Compliant)	Time Corrections Approved (Late)	Time Corrections Denied	Raw Compliance with Time Correction	Exemptions Requested	Exemptions Approved	Extended Late Incidents	Extended Late Fine \$0	Compliance Start Period	Compliance End Period	Compliance Period Responses	Compliance Period Late Responses	Compliance Period Compliance	Compliance Period Response Time Fine	Compliance Period Total Fine Assessment	Consecutive Periods Out of Compliance Including Current Period	Out of Compliance Count for 12 Periods Including Current Period
Zone 1-Oakmont Urban	Alpha	28	5	33	0	33	5	84.85%	2	1	1	0	0	0	\$0			33	3	92.91%	1	\$0			
	Bravo	24	2	26	0	26	2	92.31%	1	0	0	0	0	0	\$0			26	1	96.15%	0	\$0			
	Charlie	32	0	32	0	32	0	100.00%	0	0	0	0	0	0	\$0			32	0	100.00%	0	\$0			
	Delta	13	1	14	0	14	1	92.86%	0	0	0	0	1	1	\$0			13	0	100.00%	0	\$0			
	Echo	0	0	0	0	0	0	-	0	0	0	0	0	0	\$0			0	0	-	0	\$0			
	Total	97	8	105	0	105	8	92.38%	3	1	1	0	1	\$0	2025/06/01	2025/06/30	104	4	96.15%	\$0	\$0	0	0		
Zone 2-Rohnert Park Urban	Alpha	109	6	115	0	115	6	94.78%	6	0	0	0	0	\$0			115	0	100.00%	0	\$0				
	Bravo	68	4	72	0	72	4	94.44%	3	1	0	0	0	\$0			72	1	98.61%	0	\$0				
	Charlie	143	24	167	0	167	24	85.63%	14	2	0	6	6	\$0			161	4	97.52%	0	\$0				
	Delta	87	12	99	0	99	12	87.88%	8	0	0	3	3	\$0			96	1	98.96%	0	\$0				
	Echo	6	1	7	0	7	1	85.71%	0	0	0	0	0	\$0			7	1	85.71%	0	\$0				
	Total	413	47	460	0	460	47	89.78%	31	3	0	9	9	\$0	2025/06/01	2025/06/30	451	7	98.45%	\$0	\$0	0	0		
Zone 3-Santa Rosa Urban	Alpha	531	41	572	0	572	41	92.83%	30	5	3	3	3	\$0			569	8	98.59%	0	\$0				
	Bravo	369	10	379	0	379	10	97.36%	3	4	2	1	1	\$0			378	6	98.41%	0	\$0				
	Charlie	785	13	798	0	798	13	98.37%	7	1	3	2	2	\$0			786	4	99.50%	0	\$0				
	Delta	463	34	497	0	497	34	93.16%	25	0	0	1	1	\$0			496	8	98.39%	0	\$0				
	Echo	19	0	19	0	19	0	100.00%	0	0	0	0	0	\$0			19	0	100.00%	0	\$0				
	Total	2167	98	2265	0	2265	98	95.67%	65	10	8	7	7	\$0	2025/06/01	2025/06/30	2258	26	98.85%	\$0	\$0	0	0		
Zone 4-Sebastopol Urban	Alpha	31	6	37	0	37	6	83.78%	2	0	2	1	1	\$0			36	3	91.67%	0	\$0				
	Bravo	18	0	18	0	18	0	100.00%	0	0	0	0	0	\$0			18	0	100.00%	0	\$0				
	Charlie	28	5	33	0	33	5	84.85%	3	0	0	1	1	\$0			32	1	96.88%	0	\$0				
	Delta	24	3	27	0	27	3	88.89%	0	0	0	2	1	\$0			26	2	92.31%	0	\$0				
	Echo	1	0	1	0	1	0	100.00%	0	0	0	0	0	\$0			1	0	100.00%	0	\$0				
	Total	102	14	116	0	116	14	87.93%	5	0	2	4	3	\$0	2025/06/01	2025/06/30	113	6	94.69%	\$0	\$0	0	0		
Zone 5-Semi-Rural	Alpha	27	5	32	0	32	5	84.38%	2	1	0	1	1	\$500			31	2	93.55%	0	\$0				
	Bravo	28	1	29	0	29	1	96.55%	1	0	0	0	0	\$0			29	0	100.00%	0	\$0				
	Charlie	47	9	56	0	56	9	83.93%	4	1	0	0	0	\$0			56	5	91.07%	0	\$0				
	Delta	28	5	33	0	33	5	84.85%	0	0	0	1	1	\$500			32	4	87.50%	0	\$0				
	Echo	0	0	0	0	0	0	-	0	0	0	0	0	\$0			0	0	0	0	\$0				
	Total	130	20	150	0	150	20	86.67%	7	2	0	2	2	\$1,000	2025/06/01	2025/06/30	148	11	92.57%	\$0	\$1,000	0	0		
Zone 6-Rural	Alpha	6	0	6	0	6	0	100.00%	0	0	0	0	0	\$0			6	0	100.00%	0	\$0				
	Bravo	2	0	2	0	2	0	100.00%	0	0	0	0	0	\$0			2	0	100.00%	0	\$0				
	Charlie	11	0	11	0	11	0	100.00%	0	0	0	0	0	\$0			11	0	100.00%	0	\$0				
	Delta	7	0	7	0	7	0	100.00%	0	0	0	0	0	\$0			7	0	100.00%	0	\$0				
	Echo	1	0	1	0	1	0	100.00%	0	0	0	0	0	\$0			1	0	100.00%	0	\$0				
	Total	27	0	27	0	27	0	100.00%	0	0	0	0	0	\$0	2025/02/01	2025/06/30	111	0	100.00%	\$0	\$0	0	0		
Zone 8-Emergency ALS IFF	Emergency ALS IFF	7	0	7	0	7	0	100.00%	0	0	0	0	0	\$0			7	0	100.00%	0	\$0				
Overall Total	Overall Total	2943	187	3130	0	3130	187	94.03%	111	16	11	23	22	\$2			3185	54	98.30%		\$1,000				

**Zone:** Geographic subsection of the EOA in which the call occurred. Zones are configured with response time standards based on population density and location of population centers. Areas with a lower population density typically have longer response times.

**Priority:** Urgency of response as ranked by the International Academy of Emergency Medical Dispatching system of Alpha-Echo. Alpha calls have the lowest expected acuity; Echo calls are the most emergent. More urgent responses require a faster response time.

**On Time:** Total calls meeting the response time standard for the zone before adjustments based on change in priority or unit assignment or corrections to arrival time. May include non-contract responses

**Late:** Total calls outside of response time standards for the zone before adjustments based on change in priority or unit assignment or corrections to arrival time. May include non-contract responses

**Total Incidents:** All calls for service within the zone. May include non-contract responses

**Do not Count:** non-contract responses. Examples include nonemergency Inter-facility transfers, non-EMS response and assignments for prearranged non-emergency standby ambulance services.

**Adjusted Total Incidents:** All contract responses for the zone.

**Adjusted Late:** Total calls outside of response time standards for the zone before adjustments based on change in priority or unit assignment or corrections to arrival time

**Raw Compliance:** Percentage of calls within the zone meeting contract response time requirements before adjustments based on priority changed or unit assignment or corrections to arrival time.

**Time Corrections Approved (Compliant):** Total number of calls submitted for corrections to response time standard, or clock start or stop per contract conditions. Examples include clock stop at upgrade or downgrade, missed on scene button push, reassignments, EMD priority not assigned at unit dispatch, EMD completed after arrival. Calls in this column are compliant as a result of an approved correction.

**Time Corrections Approved (Late)** Total number of calls submitted for corrections to response time standard, or clock start or stop per contract conditions. Examples include clock stop at upgrade or downgrade, missed on scene button push, reassignments, EMD priority not assigned at unit dispatch, EMD completed after arrival. While calls in this column are still non-compliant after approved correction, the performance may be better than uncorrected times indicated.

**Time Corrections Denied:** Total number of calls submitted and denied for corrections to response time standard, or clock start or stop per contract conditions. Examples include clock stop at upgrade or downgrade, missed on scene button push, reassignments, EMD priority not assigned at unit dispatch, EMD completed after arrival.

**Raw Compliance with Time Correction:** Percentage of calls within the zone meeting contract response time requirements after requests for adjustments based on priority changed or unit assignment or corrections to arrival time have been adjudicated.

**Exemptions Requested:** Total calls submitted for exemption in the zone, Exempted calls are removed from contract compliance calculations. Examples include obstructed roadway, inclement weather, disaster or system overload.

**Exemptions Approved:** Total calls exempted after request review.

**Extended Late Incidents:** Total number of responses exceeding the maximum response time for the zone and EMD priority by 10 minutes or more after any corrections are approved.

**Extended Late Fine:** Total Extended Late fines assessed for zone

**Compliance Period Start:** Date the compliance period started for the report. Compliance periods are at least one month in length, however if less than 100 calls are available for calculations in a given month, the calls are consolidated into the next month total for multi-month compliance period.

**Compliance Period End:** Date the compliance period ended for the report. Compliance periods are at least one month in length, however if less than 100 calls are available for calculations in a given month, the calls are consolidated into the next month total for multi-month compliance period. If this field is blank, the current compliance period has insufficient calls for calculation.

**Compliance Period Responses:** Total calls in the compliance period for the zone after do not count and approved exemptions

**Compliance Period Compliance:** Total calls outside of response time standards for the zone after approved corrections and exemptions

**Compliance Period Response Time Fine:** Any compliance penalty for the zone for failure to maintain a 90% compliance with contract standards

**Compliance Period Total Fine Assessment:** Total penalty assessment for compliance period

**Consecutive Periods Out of Compliance Including Current Period:** Number of consecutive compliance periods zone has been out of compliance with 90% standard, if applicable

**Out of Compliance Count for 12 Periods Including Current Period:** Number of compliance periods out of the previous 12 the zone has been out of compliance with 90% standard, if applicable